



**Quality Care for more than 30 years**  
Annual Report 2013 - 2014



Dear Friends,

Thank you so much for supporting CrossOver this year with your gifts of time, talent and treasure! It has been an amazing year at CrossOver, with many new innovative initiatives.

Currently in its second year of implementation, our Strategic Plan is a dynamic roadmap that moves us forward with clinical best practices, improved technology and a stronger governance structure. This journey will increase our capacity to provide compassionate, quality care to our patients and their families.

This past year, we implemented an electronic health records system, eClinicalWorks, in May. Since then, we have trained more than 450 volunteers and 50 staff on this system. This huge technology effort has enhanced patient care. In addition, an Interdisciplinary Quality Improvement Committee developed a comprehensive, in-depth quality plan that focused on patient safety, improving internal communications and updated protocols.

A major theme for CrossOver is partnerships and collaboration. As we consider the health needs of our patients, we realize that it will take strong partnerships and teamwork to elevate the health of our community. At CrossOver, we coordinate care with all three area hospital systems and many community partners, such as RX Partnership and AccessNow. We work closely with local health departments, mental health agencies and other social service groups, connecting our patients with the resources they need to live healthy, successful lives.

For 30 years, the guiding scripture for CrossOver has been the Story of the Good Samaritan.

*But a Samaritan, as he traveled, came where the man was; and when he saw him, he took pity on him. He went to him and bandaged his wounds, pouring on oil and wine. Then he put the man on his own donkey, brought him to an inn and took care of him.*

*Luke 10: 33-34*

CrossOver continues the path set by the Good Samaritan by working with our neighbors in need. Our patient base is made up of people from more than 120 countries who speak a variety of languages, from all walks of life. They are our neighbors.

Thank you to each of you for your gracious and prayerful support of CrossOver as we are called to play the "Good Samaritan" to those on life's roadside who are in need!!

Blessings,



Judith B. Collins, NP  
President  
CrossOver Board of Directors



# Key Elements of Quality Care at CrossOver

Compassionate

Respectful

Best Practices

Cost Effective

Timely

"Quality care has always been a top priority at CrossOver. The evolution of the Quality Improvement Committee has given us even more tools to ensure the best patient experience possible. I am very excited to work with this fine team. In just the first year we are already seeing the fruits of our labor."

-Cullen Rivers, MD  
Board Member



# com·pas·sion·ate

*adjective*

Treating patients, staff and volunteers with dignity and cultural sensitivity in a spirit-led environment.

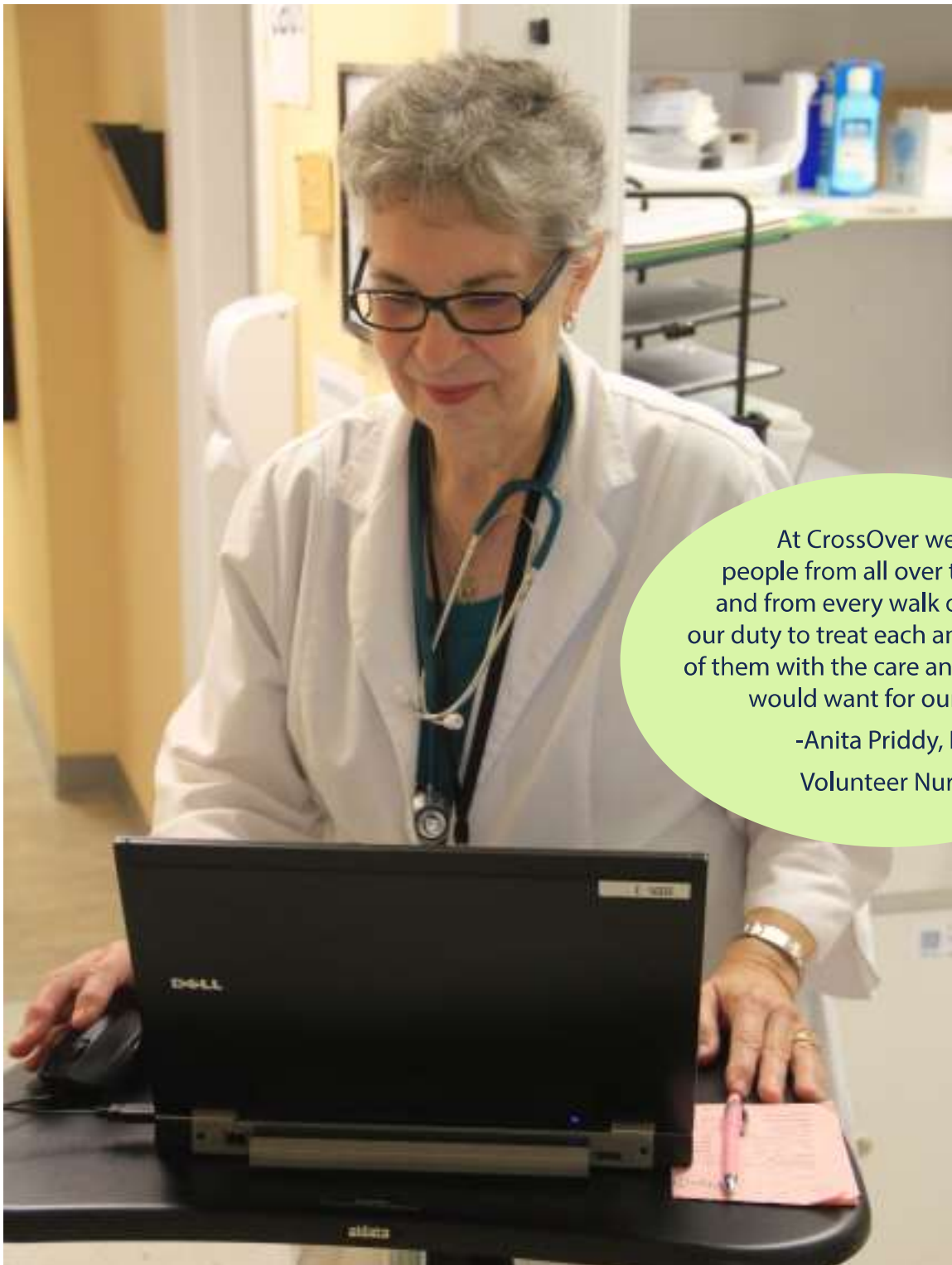


**At CrossOver our patients, volunteers and staff come from all different backgrounds, religions and socio-economic groups. Together we work to uphold CrossOver's vision of creating a healthy, vibrant community where every person is restored by the compassionate, healing love of God.**

# re·spect·ful

*adjective*

Providing competent, patient centered care that addresses the full spectrum of our patients holistic needs: mind, body and spirit.



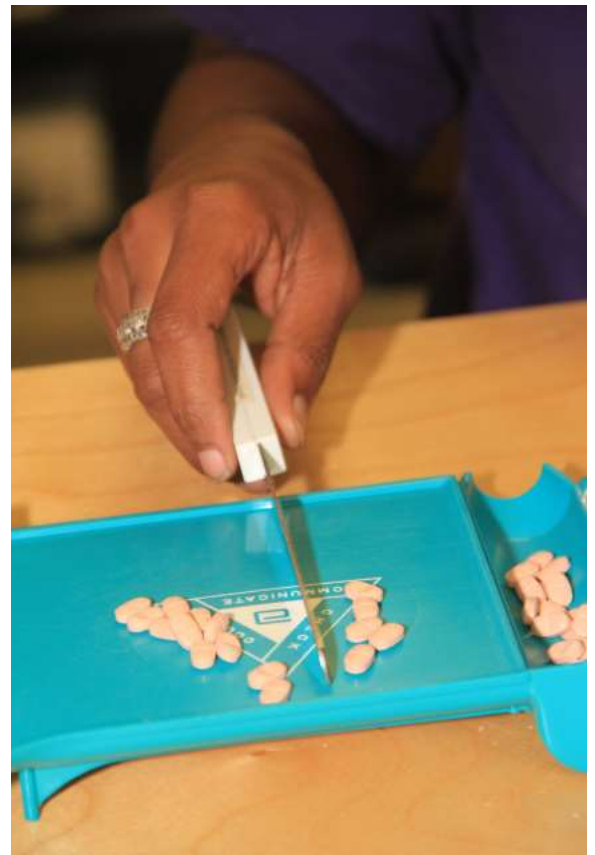
At CrossOver we see people from all over the world and from every walk of life. It is our duty to treat each and every one of them with the care and respect we would want for ourselves.

-Anita Priddy, RN  
Volunteer Nurse

# time·ly

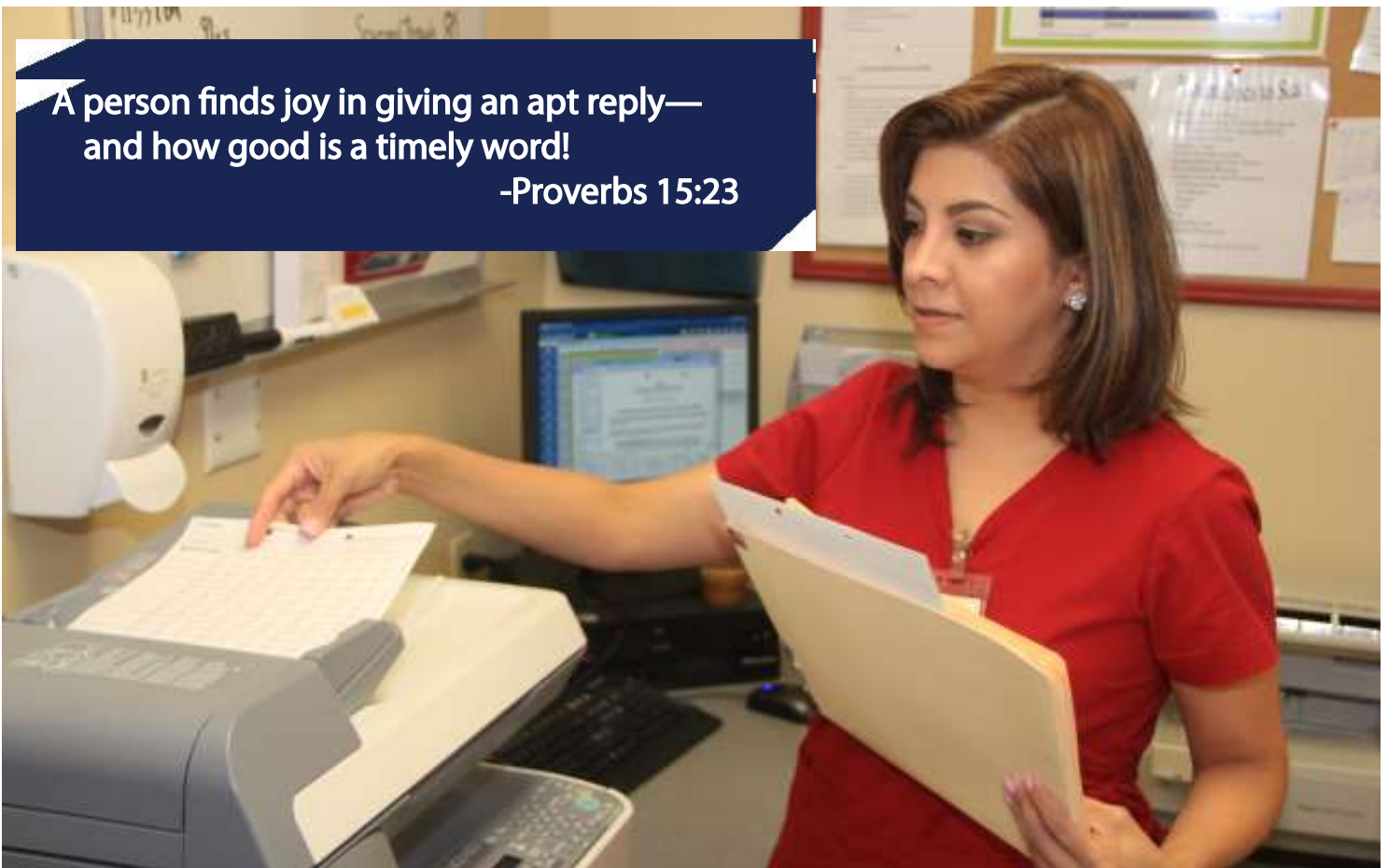
*adverb*

Reducing wait times and sometimes harmful delays for both those who receive and those who give care.



A person finds joy in giving an apt reply—  
and how good is a timely word!

-Proverbs 15:23



# best-prac·tic·es

*noun*

Caring for our patients using clinical practices that are evidence based, having consistently shown superior outcomes for patients.



May 19<sup>th</sup> of this year CrossOver 'went live' with our new Electronic Health Record (EHR) system, eClinicalWorks.

Making the switch from paper records has had its challenges, but those are far outweighed by the rewards. This new, more efficient system allows us to provide efficient, higher quality care to our patients.

-Mike Murchie, MD, Medical Director

# cost-ef·fec·tive

*adjective*

Avoiding waste, in particular waste of equipment, supplies, ideas, talent and energy.



**More than 60%  
of everything we do  
at CrossOver is done by  
volunteers, and each year we  
receive millions of dollars  
worth of in-kind supplies  
and services.**





## CrossOver Events

This year CrossOver held three major events. In addition to the Compassionate Care Awards and the CrossOver Challenge, we held our inaugural Moo & Brew, hosted by our Young Professionals Council.



Compassionate  
Care Awards

Honorees (from left to right) Dr. Charlie Cooke, Dr. Stephen Todd and the Maestrello Family

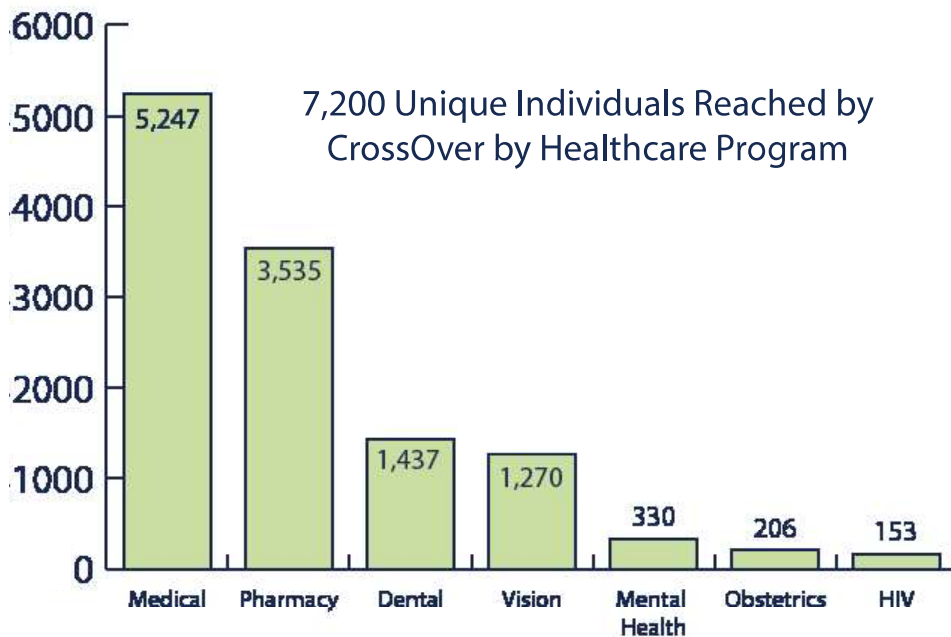
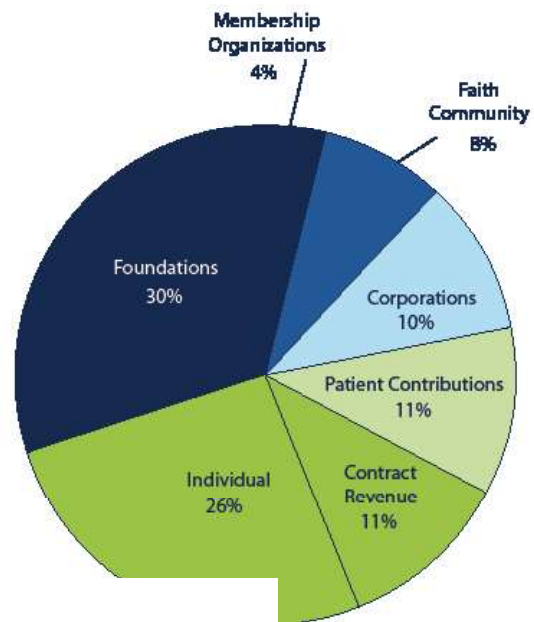
# Statement of Activities

For the Year Ended June 30, 2014

Cash Support and Revenue	\$2,476,154
In-Kind Contributions*	\$7,740,951
<b>Total Support and Revenue</b>	<b>\$10,217,105</b>
Program/Client Service Expenses	\$9,831,025
Management and General Expenses	\$192,038
Fundraising Expenses	\$281,545
<b>Total Expenses</b>	<b>\$10,304,608</b>
Support Service Expenses as a % of Total Expenses	4.6%
Net Assets at Beginning of Year	\$1,843,036
Net Assets at End of Year	\$1,755,533
<b>Change in Net Assets</b>	<b>-\$87,503</b>

\*In-Kind contributions include donated labor, medications, supplies and medical services

FY2014 Sources of Cash Support and Revenue



\*Individuals may have utilized more than one CrossOver program.

At CrossOver, we work hard to be good stewards of our supporters' donations. These efforts were recognized this year by two national organizations. For the third year in a row, CrossOver was named a four star charity by Charity Navigator, and we were awarded the Better Business Bureau's Charity Seal for accredited organizations.



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July 1, 2013 to June 30, 2014

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Connie Burton, RN  
Ryan Busch  
Danielle Butler  
Brett Butler  
Cindi Byers  
James Byers  
Rebecca Bynum  
Nicole Byram  
Daisy Byrd  
Anne Byrd  
Stacy Campbell  
Linda Gail Campbell, RN  
Michael Cannon  
Carissa Cantafio, NP  
Annette Capocelli  
Sarah Cardotti  
Christopher Carney  
Bunny Caro-Justin  
Katie Carroll  
Mary Claire Carter  
Lucy Casey, RN  
Lucia Casten  
Bryan Castro  
Sue Cerverich  
Carlos Cevallos  
Harvey Chambers  
Henry Chambers, Jr.  
Brenda Chandler Early, RPh  
Kristina Chang  
Lisa Chaplin, NP  
Harmeet Chiang, DDS  
Anuja Chumble  
Lauren Cicero, RN

Kathleen Clark  
Lynda Clarke  
Santiago Clarke  
Dolores Clements, RPh  
Myra Clements, RPh  
Kim Clements, MD  
Martina Clemons  
Grayson Cobb  
Katherine Coffey-Vega, MD  
Valerie Coleman, RN  
Megan Coles  
Janine Collins  
Judith Collins, NP  
Jeannie Concha  
Indyah Conner  
Daniel Connolly  
Charles Cooke, MD  
Kierra Cooke  
Juan Cordero  
Chuck Coreth  
Marcia Coreth  
Brett Corkran  
John Cornett, MD  
Mary Cornett  
Natario Couser, MD  
Genai Coward  
Donald Cox, CNA  
Kimberly Garland Cox  
Robert Cox, DDS  
Miranda Cox  
Roberta Cozens, NP  
Bridgette Crable  
Shelley Craft, RPh  
Lauren Cranfill, RN  
Austin Craun  
Emily Crawford  
Tiffany Crawford  
Katiemarie Creed, RN  
Steven Crossman, MD  
Carol Crowder  
Zachary Crump, PT  
Aggie Cullen  
Richard Cullen  
Rick Curtis  
David Cushing  
Tony Da Lomba  
James Dageforde, MD  
Kathy Dageforde  
Nicole D'ambrosio  
Pascal Dangtran  
Princess Daniel, RN  
James Darden, MD  
Chris Darling  
Jane Davis  
Desiree Celie Davis, RN

Eileen Davis, RN  
Anish Desai  
John Deshazo  
Komal Dhir  
Rosemary Diaz  
Jhonny Diaz  
Natalie Diaz-Taylor  
Jean Dietrich  
Emily Dietrick  
Kathy Dodge  
Samina Dolan, RPh  
Allison Douthat  
Ian Drillings  
James Duff, DDS  
Teresa Duke, RN  
Alexa Durnwirth  
Swati Dwibedy  
Jacqueline Dwyer  
Bethany Eckerd  
Donald Edmonds  
Jennifer Edwards, MD  
Jaymeka Edwards  
Doreen Edwards, RN  
Melissa Ellison  
Laura English  
Lydia English  
Diane Epstein  
Annette Ernst  
Nina Escobar  
Sandra Escorcía  
Martha Esleeck  
Emma Esperanza  
Hermenigilda Eusebio  
Jessica Evans  
Arielle Everett  
Lafon Everett  
Imran Farooq, MD  
Christie Farrell, NP  
Clyde Fernandes, CPhT  
Sinimary Fernandez, RN  
Luis Fernando  
Leanne Ferry  
Christina Field, LPN  
Marly Fieldhouse, RN  
Sheryl Finucane, PT, Ph.D.  
Jan Fiorelli, RN  
Robert Fitch  
Barbara Fitzgerald, RN  
Keesa Fleming, LPN  
Susie Fletcher  
Millie Flinn  
Leslie Ford  
Ernest Fornaris, MD  
Barbara Fornaris  
Joanna Fowler

Ginny Francis  
Beverley Franklin, RN  
Susan Freeman  
Iris Fuentes  
Edalio Galarza  
Pete Gallagher  
Maria Garcia Narvaez  
Sheryl Garland  
Donna Gaskins  
Johanna Gattuso, RN  
Camila Gaudin Gonzalez  
Sigsby Gayle, MD  
Hayu Gelaw  
Mary Gibson, RN  
Eunice Gilchrist, RN  
Robert Gilliam, DDS  
Samuel Gilmore  
Bryan Gilreath, PT  
Terry Gingras  
Arali Giron  
Larry Girvin  
Louise Girvin  
Paul Gnanodayan  
Rachel Goins  
Sally Goldberg, RPh  
Eric Goldberg  
Jill Goldman, MD  
Valeria Gonzales  
Omar Gonzalez  
Staci Goodwillie  
Frank Gorse  
Anne Granger, RN  
Lauren Gray  
Peggy Green  
Anne Grier  
Barry Griffin, DDS  
Chris Grim  
Jessica Griswold  
Nicholas Grubb  
Carol Gruber, NP  
Randy Guill  
Massimo Guisti, MD  
Donna Gurecki, RN  
Melissa Guye, CPhT  
Jessica Haddad  
Patrick Haddad  
Phyllis Hajacos  
Erik Haley  
Chelsea Hall  
Marlin Hana  
Lisa Hand  
Joyce Hann  
Josephine Hanrahan  
Brittany Harding, LPN  
John Harler, MD

# Our Volunteers - continued

Catherine Harold, RN  
Paula Harp  
Teresa Harris, RPh  
Allyse Harris  
Mary Harrison, MD  
David Harry  
Michael Hartenberg  
Tim Hartzler, RN  
Dorian Harvey  
Nadia Hassan  
Norma Hays  
Kenneth Heatwole, MD  
Abby Hegarty  
Ella Heitzler, NP  
Maria Angeles Hernandez  
Mary Hetzel  
Matt Hewitt  
Mona Hewitt  
Kelly Hickok  
Pam Hill, LPC  
Rachel Hinson, RN  
Shawn Hobbs, OD  
Erin Hobson  
Michelle Hoekstra  
Henry Holland, MD  
Amanda Holland, RN  
Chris Hong  
Kate Honsberger  
Kathleen Hornik  
Brittany Howlett, CPhT  
Patricia Hoy  
Jack Huddle  
Sheila Huddle  
Sarah Huffman  
Laura Hunter, MD  
Ghouse Hyder, MD  
Iffie Ikem  
Kristen Irving  
Christian Ivory  
Maya Iyengar  
Drew Jackson  
Amudha Jacob, RN  
Lauren Jacoby, RN  
Nancy Jallo, NP  
Miranda James  
Angelli Jansen  
Berkley Jenkins  
Christina Jennings, RN  
Wendy Jenvey, RN  
Neelam Jhurani  
Avula John  
Mary John

Jessica Johnson, NP  
Douglas Johnson, RN  
Lynn Johnston  
Manavi Johri  
Stanley Jones, DDS  
Catherine Jones  
Cheryl Jones  
Taylor Jones  
Ronald Jones  
Jessica Jordan, NP  
Samuel Jordan  
Oscar Jovel  
Katherine Joye  
Maren Judge, RN  
Sabiha Kaba  
Jared Kachurak  
Calhoun Kaila  
Doris Ann Kane  
Christopher Karaffa  
Mallikharjuna Karamsetty, RPh  
Deborah Karp  
Victoria Kasza, RN  
James Kelly, DDS  
Ashley Kelly  
Krystal Kelly  
Jackie Kemper  
Dan Kennedy  
Joyce Kennedy  
Peter Kennedy  
Pamela Kennedy, RN  
Marwah Khalid  
Asfand Khan  
Elisa Kim  
Jonathan Kim  
Nancy Kindervater  
Kelly Kindle  
Karen Kinebrew  
Nicole Kirkwood  
Jere Kitchen, NP  
John Klipp  
Ann Klipp, RN  
Sai Koka, RPh  
Thomas Konvicka  
Naveen Chandra Kotha  
Sudhinder Koushik  
Leslie Kreisler, MD  
Michael Krone, DDS  
Suzanne Kunsitis  
Jan Labello  
Kirtida Lalloo, RPh  
Patrick Lam  
Francis (Shaun) Lamm

Millan Lassiter, DC  
Leia Lautzenheiser  
Deb Lawrence  
Sue Lawrence  
Lisa Lee, NP  
Ginny Lee  
Sion Lee  
Deborah Lee, RN  
Maria LeGrand  
Ben Lehman  
Kathy Lehman  
Barbara Lester, MD  
Ronald Lester  
Sarah Leszczyszyn, LCSW  
Claire Lewis  
Augustine Lewis, MD  
Neil Lewis, MD  
Amy Li  
Martha Lico, NP  
J. Stephen Lindsey  
Miriam Lindsey  
Carmen Loera  
Andrew Lombardozi, DC  
Savannah Louie  
Ellen Lucado, RN  
Shelly Lucas  
Douglas Ludeman, MD  
Rafy Luqa  
Andrew Lyell  
Nancy Lynch  
David MacMillan, MD  
Ralph MacMillan, MD  
Jael Mader  
Lauren Maenza  
Steven Maestrello, MD  
Avery Maestrello  
Christopher Maestrello  
Ethan Maestrello  
Laura Maestrello  
Eva Maguina  
Mankanchan Majhail, NP  
Linda Majikes  
Tina Mallory  
Shekinah Malone  
Faye Manson, RN  
Laura Marcantonio, NP  
Bethany Marcelle  
Stephanie Marqueen  
Sarah Marsh  
Billy Martin  
Suzanne Martin  
Lina V Mata  
Elizabeth Matthews, PA  
Michael Matthews  
Sallie Mayer, PharmD

Jennifer McAdoo, RN  
Mona McCollum  
Samia McEachin  
Kaylyn McElroy  
Sharon McGowan, RN  
Dawn McGrain, RN  
Carter McKay  
Gary McKinley  
Michael McMunn, DDS  
Katie McSweeney  
Charles Meacham  
Lindsay Meador  
Nick Medellin  
Cristina Meehan  
Thomas Meeks, MD  
Christina Menendez  
Mark Merritt, MD  
Rita Mertig, RN  
Carole Messenger, RN  
Lise Mikkelsen, RN  
Anatoly Mikutin, PT  
Johanna Christine Milefsky  
Virginia Miley  
Benita Miller, DDS  
Michael Miller, DDS  
Thomas Miller  
Betty Mills, LPN  
Deborah Mills, RN  
Choul Min Min  
Kristina Mitchell  
Sally Mitchell, RN  
Cheryl Modesto  
Max Modesto  
Wilson Modesto  
William Moore, CPhT  
Nicholas Moore  
Colleen Moreno  
Andi Morgan  
Shelley Moser, RN  
Virginia Motley  
Amy Mott  
Mackenzie Mumej  
Rod Murchie, DDS  
Jann Murchie  
Melissa Murchie  
Erin Murphy  
Cheryl Murphy, MD  
Karen Murphy, RN  
Mary Lynn Murphy, RN  
Patrick Murphy  
Linda Murray, CPhT  
Veronica Naranjo  
Debbie Nash  
Harvey Neale  
Sallie Neblett

Tammy Nelson, LPN  
David Nelson, MD  
Charles Nelson, MD  
Liselle Neva  
Klaren Ng  
Angela Nixon, RN  
Tammie Noey  
Christopher Nolan  
Robert Noriega  
Catherine Norton  
Brad Nott  
Bi Ntumngia, RPh  
Helen Nunley, RN  
Jill Nwajiaku, RPh  
Cheryl Nystrom, DDS  
Barbara Oates  
Nan O'Connell, MD  
Holly O'Donnell, RN  
Ellen Oh  
John O'Keefe, MD  
Olufunmilayo Oladipupo  
Chelsea Olson  
Susan Olyha  
Abeer Omari  
John Onufer, MD  
Nicholas Orefici  
Tim O'Shea  
Christy Ottaviano  
Patricia Owens, RN  
Scott Owens, RN  
Gordon Pace  
Sarah Paciulli, NP  
Helena Page  
Ramona Pandher, DDS  
Sunny Parekh  
Amy Parnell  
Fay Parpart, NP  
Neil Partridge, RPh  
Bansari Patadia  
Akanksha Patel  
Jarna Patel  
Nikita Patel, PharmD  
John Patrizio, MD  
Benjamin Paul  
Susan Pauls  
Ashley Peck  
Anthony Pelonero, MD  
Kesha Pende  
Nancy Pendergast, RN  
Lynn Pendleton  
Jim Perkins  
Eugene Petras, DDS  
Chantal Pettis  
John Pierce, MD  
DeShawn Piercy

Gloria Piercy  
Isaiah Piercy  
Hema Pingali  
Donna Pinnell, NP  
Carol Pollock, NP  
Caleb Porter  
Elizabeth Porter  
Sheila Pour, PA  
Stephen Powellson, MD  
Lissa Power-Defur, CCC-SLP  
Emily Pratt  
Susan Price  
Mary Priddy, RN  
Ariana Prinzbach  
Gordon Prior, DDS  
Tracy Provost, PT  
Lisa Pumpelly  
Elinor Pyles, RN  
Alexander Rae  
Honey Rae, RN  
Helen Ragazzi, MD  
Joseph Rakestraw  
Diana Ramos  
Michael Ramos  
Bethany Randall  
Ana Rauda  
Gene Reedy  
Carter Reid  
Caitlin Reilly  
Charles Reiter  
Janice Renick, NP  
Jordan Rennie  
Christian Rennie  
Martin Richard  
Richard Rinehardt, MD  
Judy Ritterskamp  
Cullen Rivers, MD  
Rebekah Robb  
Judy Roberts  
Tom Roberts  
Amanda Roberts, RN  
Jean Rodini  
Bella Rodriguez  
Newnie Rogers  
Cristal Roldan  
Pat Rollison  
Catherine Romberger  
Shannon Rose, LPN  
Leo Ross, RPh  
Carole Ann Ross  
Brittany Russell, RN  
Mark Ryan, MD  
Ashley Ryan  
Barbara Saber  
Melanie Sadler

# Our Volunteers - continued

Karabi Saha  
Thomas Sakach, RN  
Ali Saleh  
Juan Santacoloma  
Martha Santacoloma  
Myla Sappa  
Samay Sappal  
Moonmoon Sarder  
Amelia Saucedo  
Tedda Saunders, RN  
Mirna Sayd  
Amy Schad  
Casey Schiedel  
Debbie Schmitt  
Robert Schneider  
Mary Sue Schneider, RN  
Stacia Schoeffler, RN  
David Schreiber  
Marilyn Schreiber  
James Schroeder, DDS  
Alison Schuppert  
Mae Scott  
Daniel Scruggs  
Debra Seegers, NP  
Donald Seitz, MD  
Pat Seitz  
Elizabeth Sellers  
Ofelia Seredni  
Estrella Serrano  
Meshach Service  
Jane Settle, NP  
Liz Settle, RN  
Vilma Seymour  
Amy Shadron  
Doris Shalenko, RN  
Jernelle Shaw, CPhT  
Brittany Shaw  
Jaylen Shaw  
Allison Shellenberger, CNA  
Joseph Shelton, RN  
Laurie Sheperd, RN  
Landis Shepherd, RN  
Hillary Sherbert  
Shreya Shetty  
Kenneth Shirley, LPC  
Mary Shurlds  
Trish Sigler  
Courtney Silberman  
Marcia Simmonds  
Graham Sinclair  
Sunil Sinha, MD  
Rupali Sinha

Shrawan Sinha  
Colleen Smith  
Reonna Smith  
Tessa Smith  
Robin C. Smith, NP  
Lindley Smith, MD  
Tiyi Smith, CPhT  
Rodney Smith, MD  
Craig Smith  
Nathaniel Smith  
Stacey Smith  
Cynthia Smith, RN  
Kay Smith, RN  
Charles Smith, MD  
Melanie Snellings  
Asha Solanky, NP  
Farshid Soltanian, DDS  
Deborah Southall  
Maggie Southwick  
Charles Speerman  
Parker Spencer  
Elizabeth Spencer, RN  
Myron Spooner, MD  
Alison Spriggs  
Patricia Spurzem, RN  
Peter Squire  
Paul Stairs, MD  
Sandra Starkey  
James Starkie  
Peter Stefanik, MD  
Henry Stewart, DDS  
Carolyn Stiff  
Sarah Stinnett  
Jayne Storey  
Kathryn Strickler, RN  
Megan Sullivan  
Alexander Sun  
Sihong Suy, MD  
Sue Sydow  
Dan Syrett, PT  
Farshad Taghizadeh  
Sandy Taito-Ipock  
Sonia Talegaonkar  
Shantaram Talegaonkar, MD  
Alishia Talley  
Ramsay Tapp  
Inna Tarasova, NP  
Chip Tarkenton  
Arnela Tatic, NP  
Roger Taylor  
Carol Taylor, RN  
Daryl Taylor

Elvira Tedesco  
Ellie Teefey  
Grace Teefey  
Joe Teefey  
Ani Tetrault, RPh  
Sallie Thalhimer  
Kuriakose Thekkethala, MD  
Ryan Thomas  
Schliqua Thompson  
Alma Thompson  
Betty Thompson, RN  
Pamela Thornton  
Carol Tibbals, NP  
Kristina Tocarchick  
Stephen Todd, DDS  
Sheena Tooman, RN  
Maite Tovar  
Elizabeth Towne, RN  
Quyien Tran, RPh  
John Treherne  
Annhorner Truitt  
Erica Trujillo  
Cathy Tuck, RN  
Adam Uslan  
Ashley Valencia  
Evelyn Valencia  
Evezezer Valenzuela  
Santa Valenzuela  
Mark Vaughan, RPh  
Mallory Vauter  
Angela Verdery  
Meena Verma, RN  
Gabriela Villalobos  
Sonia Villalta  
Seymour Vilma  
David Vu  
Andy Wade, DDS  
Rupal Wadhawan  
Nancy Walker  
Susan Walker  
Virginia Walker  
Richard Walker, RN  
Melissa Wallace, RN  
Deborah Waller  
Meredith Walsh  
Sharon Wampler, RN  
Hudnall Ware, MD  
Anna Warmolts, LPN  
Mark Warner, MD  
Lindsay Warren  
Quantrilla Watson  
William Way, DDS  
Ken Wayland  
Joanne Wellford, RN  
Erica West, RN



Donald Wheless, DDS  
 Allison White, RPh  
 John White, MD  
 Patricia White  
 David Whitehead, MD  
 Fred Whitten, RPh  
 Kathy Whitten, RPh  
 Ebone'-Tiyasia Williams  
 Blaise Williams, PT  
 Gordon Williams  
 James Williams  
 Talisha Williams  
 Mary Scott Willoughby, RPh

Marianna Wills  
 Amy Wilson, RN  
 Gary Witthoefft  
 Adam Wolcott  
 Robert Woltz  
 Nathan Wong  
 Nathan Wong  
 Christina Woodson  
 Sarah Woody  
 Samuel Workman  
 Denise Wright, RN  
 Harriet Wright, RN  
 Lin Xie

Tracy Yager-Jackson, RN  
 Jennifer Yau  
 Ashley York Venable  
 Kit Young  
 Mitch Young  
 Jennifer Young, RN  
 Hao Yu  
 Susan Zamecnik, RN  
 Sarah Zimmerman, LPN  
 Alex Zizzi  
 Fadi Zrik  
 Nibal Zrik

## Volunteers by the numbers

Volunteer Type	#Volunteers	#Volunteer Hours
Non-Medical	479	18,228
Nursing	123	6,992
Specialty Care Provider	43	2,525
Primary Care Provider	62	3,450
Dental	43	1,847
Mental Health	10	1,300
Pharmacy	33	1,427
Clinical Students	24	1,606
Vision	6	595
<b>Total</b>	<b>823</b>	<b>37,970</b>

Statistics cover the period of July 1, 2013 to June 30, 2014

# CrossOver Healthcare Ministry

## Board of Directors

### Officers

Judith B. Collins, NP, President  
Gary N. Witthoefft, Vice-President  
Henry L. Chambers Jr., Secretary  
Donald G. Seitz, MD, Treasurer

### Members

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Emmett C.V. Bailey Jr.  
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Sheryl L. Garland  
Frank Gorse  
Drew Jackson  
Michael B. Matthews

Cullen B. Rivers, MD  
Craig Smith  
Stephen Todd, DDS  
Annhorner Truitt  
Ken Wayland  
Robert Woltz

### Ex-Officio

Julie S. Bilodeau  
Daniel M. Jannuzzi, MD  
Michael S. Murchie, MD

## 2014 Young Professionals Council

Andrew Bennett  
Brigette A. Booth  
Virginia Brooks, Chair  
Renee Brosnan  
Brett Butler

Brett Corkran  
Alexa Durnwirth  
Kira Hale  
Kathleen Hornik

Sam Jordan  
Ashley Kelly  
Lauren E. Maenza  
Alexandra Povlishock  
Lauren Steckler

# CrossOver Healthcare Ministry Staff

## Leadership

Julie Bilodeau – Executive Director

Daniel M. Jannuzzi, MD – Medical Director, Downtown Clinic

Mike Murchie, MD – Medical Director, Western Henrico Clinic

## Clinical Staff

Elizabeth Brown – OB Coordinator

Jeanice Brown – Training Coordinator

Vivian Bruzzese, MD – Director of HIV Programs

Andrea Chavez – Bilingual Licensed Practical Nurse

Alexandra Chamberlain, MSW – Bilingual Social Worker

Carlos Concepcion – Bilingual Patient Advocate

Arali Giron – Eye Technician

Dania Gonzalez – Bilingual Dental Assistant

Teresa Gonzalez – Clinical Coordinator

Nicole Gore – Eye Program Coordinator

Andrea Hague – Western Henrico Clinic Manager

Renee Hammel, NP – Staff Nurse Practitioner

Lyn Harding – Downtown Clinic Manager/Chaplain

Brittany Howlett – Pharmacy Technician

Rafy Luqa – Bilingual Patient Advocate

Guadalupe Molina, RN – Cowardin Nurse Manager

Terence Manning – Bilingual TIPS Case Manager

Kerri Reed – Dental Coordinator

Millie Rocha – Bilingual Patient Advocate

Tom Sakach, RN – HIV/TIPS Registered Nurse

Eleanor Sanchez – Bilingual Patient Advocate

Erika Sanzentenea – Pharmacy Aide

Shawnda Stovall – Dental Hygienist

Michelle Taylor – Pharmacy Coordinator

Schliqua Thompson, MSCC, – Counseling

Coordinator & Bilingual Resident in Counseling

Leo Ulashkin – Medications Associate

Gay White, MD – Staff Physician

Patrick Wiggins – Outcomes Coordinator

## Health Education

Karen Bunn – Hispanic Health Education Coordinator

Marilyn Metzler, RN – Director of Health Education

## Administration

Eric Brinkert – Grants Manager

Amy Capistran – Development Coordinator

Jacqueline Griggs – Volunteer Coordinator

Robin Mathews – Accounting Manager

Rachel Payne – Development Coordinator

Lynn Williams – Development Manager



### Our Mission

We are called to provide healthcare, promote wellness and connect community talents and resources with people in need in the name of Jesus Christ.

### Our Vision

A healthy, vibrant community where every person is restored by the compassionate, healing love of God.

### Our Values

#### Compassion

Reaching out in love with kindness and respect, we listen, assess need, and provide hope and guidance.

#### Integrity

Being honest and trustworthy, we create a safe environment where we are all good stewards of Ministry resources.

#### Servant Leadership

Creating unity with humility through teamwork, we help, encourage, and affirm one another.

CrossOver  
Administrative  
Offices  
8600 Quioccasin Rd.  
Suite 102  
Richmond, VA 23229  
804-422-2600

CrossOver  
Downtown  
108 Cowardin Ave.  
Richmond, VA 23224  
804-233-5016

CrossOver  
Western Henrico  
AcrossfromRegencyMall  
8600 Quioccasin Rd.  
Suite 105  
Richmond, VA 23229  
804-622-0803