



Full-Time Medical Assistant – Job Description

CrossOver Healthcare Ministry: Operates two charitable health clinics in Richmond, Virginia. The clinics serve low-income patients who are uninsured or are enrolled in Medicaid. Overall, CrossOver provides comprehensive healthcare to over 6,000 residents of Central Virginia, offering care to children as well as adults. CrossOver provides primary care, specialty care, dental, vision, mental health, HIV care and OB care to qualified patients. CrossOver also operates a licensed pharmacy.

CrossOver Healthcare Ministry's Mission: We are called to provide healthcare, promote wellness, and connect community talents and resources with people in need in the name of Jesus Christ.

CrossOver Healthcare Ministry's Vision: A healthy, vibrant community where every person is restored by the compassionate, healing love of God.

Overall Responsibility: CrossOver Healthcare Ministry is seeking a full-time Medical Assistant. This person will spend 50% of their time working with our TIPS (HIV) program and 50% working in primary care. The Medical Assistant role is to support the CrossOver team by providing nursing services to HIV infected and affected individuals enrolled in the HIV program at CrossOver as well as to our general patient population. Primary duties include HIV testing and counseling, working with a multicultural team to improve clients' access to care, retention in care, and improving medication compliance through education and care coordination. This position reports to the RN Care Manager.

Position/Title: Full-Time Medical Assistant

Supervisor: RN Care Manager
Status: Full-Time
Hours: Monday to Friday 8:15am to 5:00pm; some evenings may be required
Benefits: Health, Vision, Dental, Life, Disability, Vacation, 401K

Key Responsibilities:

- Answer telephones, greet patients, update and file patient medical records, fill out required forms.
- Take medical histories and record vital signs.
- Explain treatment procedures to patients, preparing patients for examination.
- Assist physician (or other clinician) during the examination.
- Draw blood, prepare patients for X-Rays. Take electrocardiograms; remove sutures, and change dressings.
- Collect and prepare laboratory specimens or perform basic laboratory tests on the premises, dispose of contaminated supplies, and sterilize medical instruments.
- Instruct patients about medication and special diets.
- Prepare and administer medications as directed by a clinician.
- Authorize drug refills as directed from a physician/clinician order.

- Arrange exam room instruments and equipment, maintain supplies and equipment, keep exam rooms neat and clean.
- Help with data entry and reports as required for Ryan White funding.
- Assist with prior authorizations.

Key Qualifications:

- Strong interpersonal skills
- Ability to manage multiple priorities
- Ability to function as part of a multicultural team
- Knowledge of computers and various software applications
- Medical Assistant

To Apply:

Please send resume and cover letter to info@crossoverministry.org. Please include "Application for Full-Time Medical Assistant" in the subject line.