



Social Worker – Job Description

CrossOver Healthcare Ministry: CrossOver Healthcare Ministry operates two non-profit health clinics in Richmond, Virginia. The clinics serve low income patients who are uninsured or are enrolled in Medicaid. Overall, CrossOver provides comprehensive healthcare to 6,000 residents of Central Virginia, offering care to children as well as adults. CrossOver provides primary care, specialty care, dental, vision, mental health, HIV care and OB care to qualified patients. CrossOver also operates a licensed pharmacy.

CrossOver Healthcare Ministry’s Mission: We are called to provide healthcare, promote wellness, and connect community talents and resources with people in need in the name of Jesus Christ.

CrossOver Healthcare Ministry’s Vision: A healthy, vibrant community where every person is restored by the compassionate, healing love of God.

<u>Position/Title:</u>	Social Worker
Supervisor:	Social Work Program Manager
Status:	Full-Time
Hours:	Monday–Friday; 40 hours per week. Generally 8:15 a.m.–5 p.m.
Benefits:	Health, Vision, Dental, Life, Disability, Vacation, 401K

Position Summary:

CrossOver Healthcare Ministry is seeking a full-time social worker to provide social work and supportive services to our most vulnerable patient population. The social worker role will provide a variety of services including but not limited to intake, case management, financial screening, and bill counseling.

Key Responsibilities:

- Conduct eligibility screening for new patients
- Conduct depression screening and social work assessments with patients
- Conduct eligibility updates with existing patients
- Work with patients to assist with medical bills
- Refer patients for mental health and other services as indicated
- Maintain resource guide for referral to community agencies
- Collect information on outside resources for distribution to clients
- Demonstrates sensitivity to the service population’s cultural and socioeconomic characteristics
- Assume the active role of advocate for the patient
- Perform other duties as assigned

Key Qualifications:

- Bachelor's degree in social work from an institution accredited by the Council on Social Work Education; or a bachelor's degree in psychology, sociology, or other field related to social work
- One year of social work experience in a healthcare setting
- Strong interpersonal skills
- Ability to work independently, self-motivated
- Organized and detail-oriented
- Good problem solving skills
- Ability to work with diverse group of people
- Fluent in Spanish
- A strong belief that healthcare should be accessible to everyone

How to apply: Please email resume with qualifications to Anna Cerrato (acerrato@crossoverministry.org). Include "Application for Social Worker Position" in the subject line. No phone calls.