

CROSSOVER

Healthcare Ministry

Position/Title: Social Worker

Supervisor: Social Work Program Coordinator

Status: FULL TIME, non exempt

Cross Over Healthcare Ministry: Operates two non-profit health centers in Richmond Va. The clinics serve low income patients who are uninsured or are enrolled in Medicaid. Overall, CrossOver provides comprehensive healthcare to 6,000 residents of Central Virginia, offering care to children as well as adults. CrossOver provides primary care, specialty care, dental, vision, mental health, HIV care and OB care to qualified patients. CrossOver also operates a licensed pharmacy. Our full time clinics are located on Cowardin Avenue in South Richmond and Quiocassin Road in Western Henrico County

Cross Over Healthcare Ministry's Mission: We are called to provide health care, promote wellness, and connect community talents and resources with people in need in the name of Jesus Christ.

Cross Over Healthcare Ministry's Vision: A healthy, vibrant community where every person is restored by the compassionate, healing love of God.

Overall Responsibility: The Social Worker is responsible for providing social work services to the most vulnerable of the CrossOver patient base. The social worker will develop relationships with other social work agencies in order to facilitate efficient referrals.

Key Responsibilities:

- Conduct eligibility screening for new patients;
- Conduct depression screening and social work assessments with patients;
- Work with hospital discharge team on transition of care for new patients;
- Conduct 30 day follow up with hospital discharge patients;
- Conduct eligibility updates with existing patients;
- Work with patients to assist with medical bills;
- Refer patients for mental health and other services as indicated;
- Provide case management services to the identified high priority patients and their families;
- Develop partnership with other social service agencies in Richmond;
- Develop data systems to measure impact of social work program;
- Research best practices for social work and integration of social work into medical practices in a safety net environment;
- Work with staff and volunteers to raise visibility and patient engagement in social work program;
- Maintain resource guide for referral to community agencies;
- Collect information on outside resources for distribution to clients;
- Collaborate with clinical providers to identify ways that social work services can be integrated into clinical care;

Hours: 40 hours per week. Generally 8:30 – 5:00, but ***some evening and weekend work will be required.***

Key Qualifications:

- Bachelors of Social Work
- Strong interpersonal skills
- Ability to work independently, self motivated

- Ability to design and implement new programs
- Organized and detail oriented
- Good problem solving skills
- Ability to work with diverse group of people
- Conversant in Spanish and English.
- Heart for Ministering to the indigent population in Richmond