



# CROSSOVER

Healthcare Ministry

*COMPASSIONATE HEALTHCARE FOR PEOPLE IN NEED*

**Transforming lives,  
one visit at a time.**

**Annual Report 2014 - 2015**

Dear Friends,

Thank you for your many contributions of time, talent and treasure this year to support the dynamic mission of CrossOver Healthcare Ministry. With your help and support, CrossOver continues to transform the lives of our patients by providing care to each individual: mind, body and spirit.

We recognize that the needs of our patients go well beyond healthcare. Many of our patients struggle with food, housing, unemployment, safety issues and more. To meet these many needs, our inclusive care team continues to strengthen partnerships with community agencies to provide these wrap around services to our most vulnerable patients. When we care for the whole person, we often transform not just a single patient's life, but the lives of entire families and communities.

While serving our patients, we are also constantly transforming CrossOver. This year we provided healthcare to nearly 7,000 patients, all while navigating our first year with an Electronic Health Records (EHR) system. The EHR system brings additional quality and safety to patient care. It also provides the technology to generate data to evaluate care management and patient outcomes.

Challenges abound in the years ahead as the number of people in our community who need our services continue to grow. With your help and support, we can rise to meet these challenges.

I cannot stress enough how grateful I am for our talented staff, dedicated volunteers, and faithful donors. Thank you for joining in this journey with us to care for our neighbors in need with your support and prayers.

Blessings,



Judith B. Collins, NP  
President  
CrossOver Board of Directors



**WHATEVER YOU DID**  
FOR ONE OF THE LEAST OF THESE

---

BROTHERS AND SISTERS OF MINE  
**YOU DID IT FOR ME**

MATTHEW 25 : 40

# Ready, Set, Learn

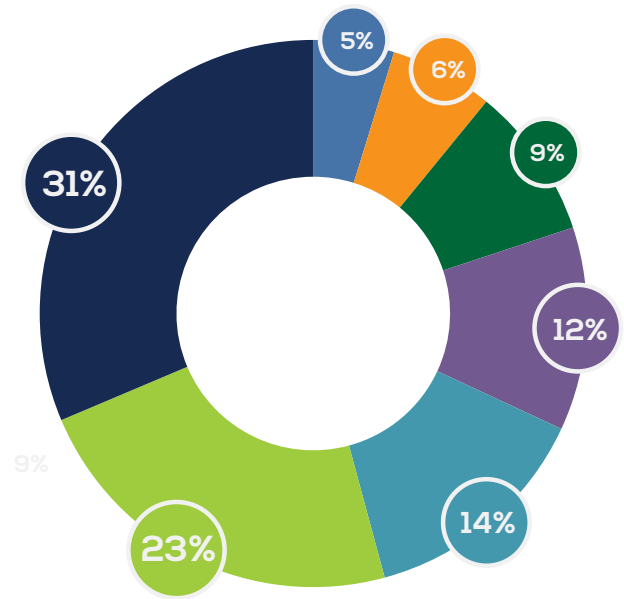
Free physicals, vaccinations, vision tests and dental check-ups help our kids start the school year on time and ready to learn. Dr. Rob Cox (left) who volunteers throughout the year faithfully attends every Back to School Clinic.



## New home, new hope

Many of our patients come to CrossOver as refugees from violence. Huda came to America from Sudan hoping for a better life. She is both a patient and a Lay Health Promoter. She has helped several people from Sudan become patients at CrossOver.





FY2015 Sources of Cash Support and Revenue

- Individuals
- Virginia Association of Free and Charitable Clinics
- Foundations
- Corporations
- Contract Revenue
- Faith Community
- Patient Contributions

## Statement of Activities

For the Year Ended June 30, 2015

Cash Support and Revenue	\$2,466,948
In-Kind Contributions*	\$5,613,762
Total Support and Revenue	\$8,080,710
Program/Client Service Expenses	\$7,675,343
Management and General Expenses	\$174,364
Fundraising Expenses	\$279,051
Total Expenses	\$8,128,758
Support Service Expenses as a % of Total Expenses	5.6%
Net Assets at Beginning of Year	\$1,755,533
Net Assets at End of Year	\$1,707,485
Change in Net Assets	-\$48,408

\*In-Kind contributions include donated labor, medications, supplies and medical services provided at our clinics.

# Patient Education

At CrossOver we take every opportunity to educate our patients so that they can take ownership of their health.

Below, PharmD Resident Estela Lajthia (middle) offers womens health education via volunteer interpreter Hilda Eusebio (left).



# Our Volunteers by the Numbers:

Our volunteer corps is more than 850 strong!



**Administrative**  
Admin, Front Office, LHP  
**374**



**Pharmacy**  
Pharmacist, PharmD  
**25**



**Clinical Assistants**  
MA, CNA, Dental Asst., PharmT, Phlebotomy  
**44**



**Primary Care, MD**  
PCP, Resident  
**39**



**Dental Program**  
Dentist, Hygienist  
**28**



**Specialty Care, MD**  
Chiropractor, OB/GYN, Podiatrist, PT, Specialist  
**43**



**Mental Health**  
Psychiatrist, LCSW Counselor  
**8**



**Student**  
Clinical Student, College Student, Scribe  
**128**



**Nursing**  
NP, RN, LPN  
**138**



**Vision Program**  
Ophthalmologist, Optometrist  
**39**



Our social worker Alex Chamberlain (left) and mental health professionals provide counseling and case management services



Our ten week Lay Health Promoter program teaches basic life saving information, like CPR, to people in the community.

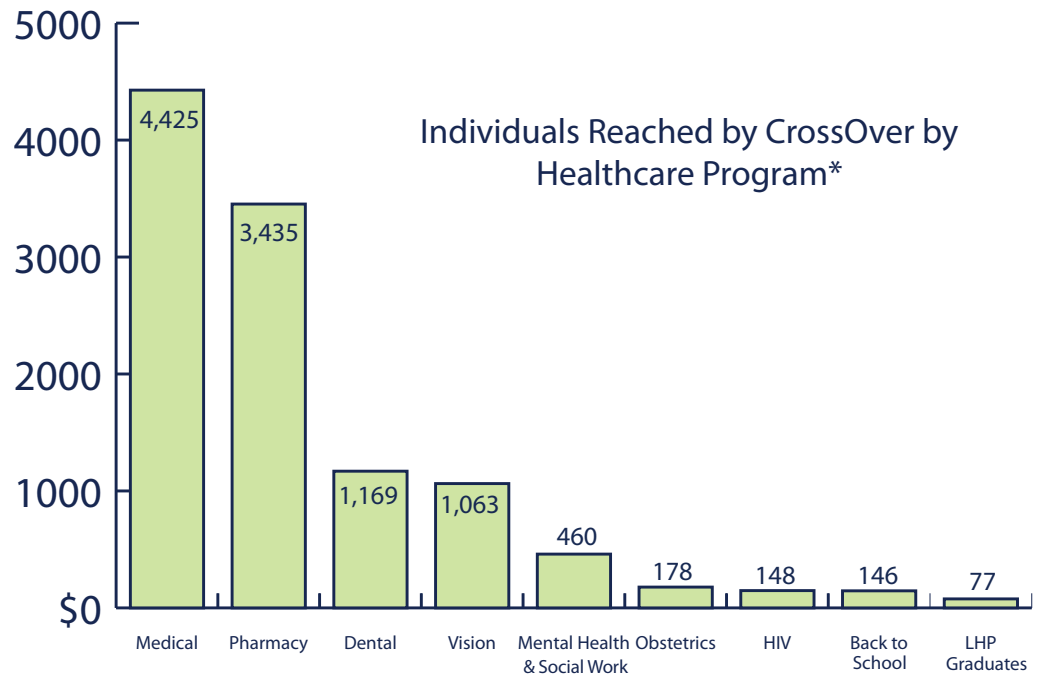


Our community pharmacy provides medications to our patients as well as those of other area free clinics. Volunteer pharmacist Jerry Heimiller (left) dispenses medication to a patient.

## Wrap Around Services

At CrossOver treating the entire patient: mind, body, and spirit is vital to our approach to care. Our social workers and mental health counselors help our patients access a myriad of outside resources including:

- |                            |                      |
|----------------------------|----------------------|
| Adult Education            | Financial Assistance |
| Alcohol & Drug Abuse       | Food Pantries        |
| Clothes Closets            | Legal Assistance     |
| Government Services        | Meals Programs       |
| Domestic & Sexual Violence | Senior Services      |
| Emergency Shelters         | Suicide Intervention |
| Employment Assistance      | Support Groups       |



\*July 1, 2014 to June 30, 2015 - Individuals may have utilized more than one CrossOver program.



# Integrated Care

By offering a full range of care in one place, we coordinate care and services across a broad spectrum. Ophthalmologists like Dr. David MacMillan(left) work with primary care providers as well as our dental team, specialty providers and counselors to provide holistic care..



# The Future of Medicine

Through volunteer opportunities and partnerships with universities and residency programs, CrossOver offers the next generation of medical professionals, like volunteer Graham Bodie, the opportunity to gain experience in a free clinic environment.





## Our Donors

July 1, 2014 to June 30, 2015

### \$100,000 +

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Dr. John S. Poindexter  
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Virginia Health Care Foundation

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Each October, a packed house  
 joins us in honoring long time  
 CrossOver volunteers.

Our volunteers are vital to  
 CrossOver's mission. Without  
 our volunteers and donors we  
 simply could not help the more  
 than 7,000 patients we  
 currently serve.



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 Ashleigh Bowan  
 Mary Etta Boyce, RN  
 Holly Boyle  
 Eleanor Bradford



Thanks to our runners and volunteers, the 12th Annual Crossover Challenge was another rousing success.

Whether you ran, walked, volunteered, donated, or sponsored, please know that you made a difference in someone's life.

Julieta Brain  
 Melvin Brannan, RPh  
 Sherry Bremer  
 Sharon Broaddus  
 Ashley Brooks, RN  
 Theresa Brooks  
 Virginia Brooks  
 Kathleen Brosnan, MD  
 Renee Brosnan  
 Candace Brown, DA  
 Christopher Brown  
 Natalie Brown  
 Patricia Brown, LCSW  
 Patrick Brown, CAN  
 Rikiara Brown  
 Marie Browne  
 Dakota Bryant, RN  
 Joan Buchanan  
 Dian Bueno Gonzalez  
 Karin Buettner, MD  
 Sarah Buhrman  
 Erika Bunn

Anne Burch  
 Bill Burch  
 Molly Burkhardt  
 Clara Burner  
 Connie Burton, RN  
 Kathryn Burton  
 Rachael Burton, MD  
 Brett Butler  
 Leimeredith Byers, CAN  
 Rebecca Bynum  
 Nicole Byram  
 Anne Byrd  
 Daisy Byrd  
 Linda Gail Campbell, RN  
 Travon Cannon, MA  
 Annette Capocelli  
 Christopher Carney  
 Lucy Casey, RN  
 Lucia Casten  
 Bryan Castro  
 Carlos Cevallos  
 Henry Chambers, Jr.

Brenda Chandler Early, RPh  
Goldie Chang  
Kathryn Chang  
Lisa Chaplin, NP  
Andrea Chavez, LPN  
Oksana Chernushevich  
Allison Chirigos  
Ji Hae Choi  
Lauren Cicero, RN  
Madelyn Clark  
Valestina Clark  
Lynda Clarke  
Bret Clawson  
Heather Clay, RN  
Dolores Clements, RPh  
Myra Clements, RPh  
Amy Clifford  
Valerie Coleman, RN  
Megan Coles  
Bethany Collins  
Janine Collins  
Judith Collins, NP  
Mary Conkright, NP  
Spencer Cook  
Charles Cooke, MD  
Kierra Cooke, CAN  
Marjorie Cooke, NP  
Juan Cordero  
Chuck Coreth  
Marcia Coreth  
Brett Corkran  
John Cornett, MD  
Bria Corprew-Royster  
Laura Corson, RN  
Genai Coward  
Robert Cox, DDS  
Roberta Cozens, NP  
Bridgette Crable  
Shelley Craft, RPh  
Katiemarie Creed, RN  
Alice Crespos, MA  
Steven Crossman, MD  
Carol Crowder  
Zachary Crump, PT  
Travis Cuddy  
Aggie Cullen

Richard Cullen  
Zachary Cutter  
James Dageforde, MD  
Kathy Dageforde  
Princess Daniel, RN  
James Darden, MD  
Marirose David, RN  
Chelsey Davidson  
Jane Davis  
Georgean deBlois, MD  
Charleen De La Flor  
Debra Dellinger, NP  
Wilson De'Nisha  
Anish Desai  
Vijayata Dham, OD  
Carlos Diaz  
Jean Dietrich  
Alper Dincer  
Samina Dolan, RPh  
Florence Domenech  
Katie Doss  
Allison Douthat, RN  
James Duff, DDS  
Teresa Duke, RN  
Alexa Durnwirth  
Swati Dwibedy  
Jacqueline Dwyer  
Amanda Eads, RN  
Carmen Echeverria  
Doreen Edwards, RN  
Jennifer Edwards, MD  
Linda Edwards  
Michelle Edwards, CPhT  
Leah Eldridge, RN  
Mary Jo Ellis  
Melissa Ellison  
Mary Doug Enghauser  
Lydia English  
Diane Epstein  
Annette Ernst  
Nina Escobar  
Martha Esleack  
Lauren Etz, NP  
Hermenigilda Eusebio  
Jessica Evans  
Patrick Fadden, MD

Maggie Fahim  
Aisha Farooq  
Christie Farrell, NP  
Marta Fernandes  
Greisy Fernandez  
Sheryl Finucane, PT  
Jan Fiorelli, RN  
Trevor Fisher  
Robert Fitch  
Barbara Fitzgerald, RN  
Deby Flanagan, DA  
Keesa Fleming, LPN  
Susie Fletcher  
Millie Flinn  
Virginia Fontana, CAN  
Barbara Fornaris  
Ernest Fornaris, MD  
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Amankwaa Frimpongmaa  
Jedidiah Fung  
Landon Funciello  
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Taylor Garrett  
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Sigsby Gayle, MD  
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Terry Gingras  
Louise Girvin  
Meghan Glass  
Erbie Godwin  
Rachel Goins  
Jill Goldman, MD

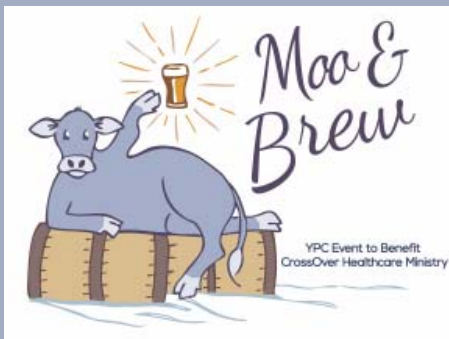
Amelia Goldsmith  
Carla Gomez  
Tanya Gonzalez  
Staci Goodwillie  
Zenda Gordon Elattar, LPN  
Frank Gorse  
Peggie Graeser  
Anne Granger, RN  
Elizabeth Graumlich  
Grace Gray, RN  
Christina Green, RDH  
Jade Gregory  
Anne Grier  
Chris Grim  
Lauren Groskaufmanis  
Alexander Gross  
Afton Grossman  
Cathy Grossman, MD  
Carol Gruber, NP  
Massimo Guisti, MD  
Donna Gurecki, RN  
Judith Gutierrez  
Ginger Gutting  
Betty Diana Guzman  
Erik Haley  
Chelsea Hall  
Joyce Hann  
Josephine Hanrahan  
Arrisa Hanson  
Brittany Harding, LPN  
John Harler, MD  
Paula Harp  
Allyse Harris, MA  
Chelsea Harris  
Diane Harris  
Mary Harrison, MD  
David Harry  
Michael Hartenberg  
Gary Harton  
Jenci Hawthorne  
Michael Hearn  
Kenneth Heatwole, MD  
Ella Heitzler, NP  
Katie Hellebush  
Althea Henderson  
Gladys Hernandez

Leroy Hernandez  
 Roberta Hernandez  
 Rev. Margaret Herndon  
 Mary Hetzel  
 Earl Hewitt, MD  
 Matt Hewitt  
 Chelsey Hicks  
 Keith Hill  
 Pam Hill, LPC  
 Noah Hillerbrand  
 Maegan Hilliard  
 Robyn Hilton  
 Rachel Hinson, RN  
 Shawn Hobbs, OD  
 James Hoffman  
 Henry Holland, MD  
 M. Brantley Holmes, NP  
 Kathleen Hornik  
 Betty House  
 Brittany Howlett, CPhT  
 Patricia Hoy  
 Wei Jung Hsia

Jack Huddle  
 Sheila Huddle  
 Connor Hughes  
 Anne Hunley, NP  
 Laura Hunter, MD  
 Adrienne Hymes  
 Hawi Ibrahim  
 Iffie Ikem  
 Emily Inman, RDH  
 Denise Iseman  
 Maya Iyengar  
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 Amudha Jacob, RN  
 Nancy Jallo, NP  
 William Jamerson, MA  
 Christina Jennings, NP  
 Wendy Jenvey, RN  
 Dianne Jewell, PT  
 Neelam Jhurani  
 Leon Jia  
 Ginger Jimenez  
 Mary John

Danielle Johnson  
 Douglas Johnson, RN  
 Jessica Johnson, NP  
 Kenneth Johnson  
 Nicole Johnson  
 Ryan Johnson  
 Lynn Johnston  
 Catherine Jones  
 Stanley Jones, DDS  
 Samuel Jordan  
 Adrienne Joseph, RN  
 Oscar Jovel  
 Diane Joyce  
 Michael Joynes, MD  
 Maren Judge, RN  
 Calhoun Kaila  
 Robert Kane, MD  
 Mallikharjuna Karamsetty, RPh  
 Saron Kebede  
 Jeremy Kellems, NP  
 Ashley Kelly  
 James Kelly, DDS  
 Krystal Kelly  
 Jackie Kemper  
 Joyce Kennedy  
 Peter Kennedy  
 Marwah Khalid  
 Asfand Khan  
 Cecilia Kim, MD  
 Cheryne Kim  
 Elisa Kim  
 Jennifer Kim, CPhT  
 Jonathan Kim, DA  
 Yebin Erica Kim  
 Young Kim, MA  
 Susan Kimec  
 Kelly Kindle  
 Rachel King, LCSW  
 Kaamilya King-James, RN  
 Nicole Kirkwood  
 Jere Kitchen, NP  
 Tyler Klink  
 Ann Klipp, RN  
 Latonya Knight  
 Priscilla Koirala  
 Richard Kolb, MD

John Kontopanos, DDS  
 Benjamin Kornegay Iii  
 Naveen Chandra Kotha  
 Sudhinder Koushik  
 Leslie Kreisler, MD  
 Michael Krone, DDS  
 Emily Kruse  
 Toan La, PharmD  
 Meghna Lama, LPN  
 Milan Lassiter, MD  
 Sue Lawrence  
 Kim Leavers  
 Cameron Lee  
 Maria LeGrand  
 Ben Lehman  
 Kathy Lehman  
 Patrick Leonard  
 Barbara Lester, MD  
 Ronald Lester  
 Augustine Lewis, MD  
 Claire Lewis  
 Kirstin Lewis, CAN  
 Neil Lewis, MD  
 Rhonda Lewis  
 Amy Li  
 Martha Lico, NP  
 J. Stephen Lindsey  
 Miriam Lindsey  
 Sylvia Littlepage, RN  
 Carmen Loera  
 Andrew Lombardozi, MD  
 Flor Lopez  
 Jenny Lowery  
 Ellen Lucado, RN  
 Carol Lucas  
 Shelly Lucas  
 Douglas Ludeman, MD  
 Rafy Luqa, DA  
 Nancy Lynch  
 David MacMillan, MD  
 Sean Macmillan  
 Courtney Macon  
 Lauren Maenza  
 Avery Maestrello  
 Christopher Maestrello  
 Ethan Maestrello



For the second year in a row a great crowd came out to support CrossOver and enjoy a beautiful evening on the James River.

Guests enjoyed gourmet burgers and craft beer while dancing the night away



Laura Maestrello  
Steven Maestrello, MD  
David Maguire  
Mankanchan Majhail, NP  
Caryn Malkman Hollander, MD  
Kaia Maloney  
Meghan Manning  
Hoda Mansourani, RPh  
Brenda Marks, RN  
Nicole Marks, PharmD  
Sarah Marsh  
Suzanne Martin  
Elvys Martinez  
Rosario Martinez  
Yudith Martinez  
Lina V Mata  
Parker Matthew  
Hollie Matthews  
Michael Matthews  
Sallie Mayer, PharmD  
Jennifer McAdoo, RN  
Natalie McConnell  
Theresa McCormack, RN  
James McDonald  
Kristen McEntire  
Kimberly McFadden  
Sharon McGowan, RN  
Carter McKay  
Gary McKinley  
Michael McMunn, DDS  
Michael McQuade, DDS  
Deborah Me  
Nick Medellin  
Thomas Meeks, MD  
Pete Meliagros, MD  
Faye Menefee  
Mark Merritt, MD  
Rita Mertig, RN  
Carole Messenger, RN  
Margaret Michel  
Johanna Christine Milefsky  
Virginia Miley  
Marsha Miller, MA  
Nicole Miller, RN  
Thomas Miller  
Choul Min Min, DA

Sara Minnich  
Sally Mitchell, RN  
Caitlan Moore  
Katherine Moore, RN  
Andi Morgan  
Kathy Morgan, RN  
Chandler Morris  
Sigourney Morris, RN  
Thomas Morrisette Iii  
Teresa Morrison  
Shelley Moser, RN  
Virginia Motley  
Laura Motta, DA  
Carl Murchie, DDS  
Jann Murchie  
Melissa Murchie  
Suzanne Murdzek  
Cheryl Murphy, MD  
Karen Murphy, RN  
Mary Lynn Murphy, RN  
Ryan Murphy  
Lekshmi Nair, MD  
Steven Neal  
Harvey Neale  
Sallie Neblett  
Charles Nelson, MD  
David Nelson, MD  
Lawrence Newark  
Khanh Nguyen  
Alana Nichols  
Amie Nixdorf  
Murray Nixdorf  
Angela Nixon, RN  
Christopher Nolan  
Brad Nott  
Israa Nour  
Bi Ntumngia, RPh  
Helen Nunley, RN  
Cheryl Nystrom, DDS  
Kellie O'Brien  
Shawn O'Connell, MA  
Ellen Oh  
Toyin Ola  
Faiz Oley, RPh  
Laura Olson, RN  
Susan Olyha

John Onufer, MD  
Tamara Orr, NP  
Tim Oshea  
Christy Ottaviano  
Kelly Owens, NP  
Patricia Owens, RN  
Scott Owens, NP  
Joshua Pacious  
Sarah Paciulli, NP  
Helena Page  
Ramona Pandher, DDS  
Candice Park  
Julie Park  
Catherine Parpart, MD  
Ashley Parsons, OD  
Neil Partridge, RPh  
Kinjal Patel, DDS  
Nikita Patel, PharmD  
Parantap Patel  
Tejas Patel, CPHT  
Vicky Patel  
Maria Patino  
Susan Pauls  
Jacquelyn Pearlmutter  
Nazlee Peck  
Anne Pedin, RPh  
Jennifer Peele, NP  
Anthony Pelonero, MD  
Nancy Pendergast, RN  
Lynn Pendleton  
Jim Perkins  
Eugene Petras, DDS  
Cindy Petry, RN  
Nghiem Pham  
John Pierce, MD  
DeShawn Piercy  
Gloria Piercy  
Isaiah Piercy  
Hema Pingali  
Emily Pinkard  
Sherry Pinkard  
Donna Pinnell, NP  
Tabitha Pitts  
Mike Pitzer, MD  
Nana Pokuaah  
Brittney Popelier, DA

Elizabeth Porter  
Morgan Porter  
Sheila Pour, PA  
Stephen Powelson, MD  
Lissa Power-Defur, MD  
Brandon Deangelo Prez Harris  
Susan Price  
Mary Priddy, RN  
Gordon Prior, DDS  
Joan Prozock  
Karanjit Purewal  
Jordan Pye  
Elinor Pyles, RN  
Sue Pyo  
Helen Ragazzi, MD  
Michael Rains  
Cynthia Ramos  
Bethany Randall  
Gurpreet Randhawa  
Nirali Rawal  
Kennae Rawlings  
Emilia Redmond, RN  
Carter Reid  
Caitlin Reilly  
Janice Renick, NP  
Christian Rennie  
Jordan Rennie, MA  
Aimee Reyes, RN  
Sana Riaz, MD  
Miranda Ricart  
Sharon Richards  
Chantelle Ridley  
Kimberly Riley  
Richard Rinehardt, MD  
Julie Rivera  
Cullen Rivers, MD  
Amanda Roberts, RN  
Judy Roberts  
Tom Roberts  
Jean Rodini  
Newnie Rogers  
Pat Rollison  
Shannon Rose, LPN  
Leo Ross, RPh  
Brittany Russell, RN  
Mark Ryan, MD



Norma Ryan  
Arhanti Sadanand  
Gireesh Sadasivan  
Karabi Saha  
Thomas Sakach, RN  
Ali Saleh, DA  
Maria Santacoloma  
Ethel Saphrey  
Daniel Sapp  
Moonmoon Sarder  
Tedda Saunders, RN  
Lauri Savage  
Betty Schiele  
Eileen Schlaudt, RN  
Debbie Schmitt  
Mary Sue Schneider, RN  
Rebecca Schneider, MA  
Robert Schneider  
David Schreiber  
Marilyn Schreiber  
Rachel Schrinel  
Amanda Schwarting, RN  
Robert Scott, RN  
Anna Sculthorpe  
Raees Seedat  
Debra Seegers, NP  
Amanda Segni  
Donald Seitz, MD  
Pat Seitz  
Rachel Semus  
Ofelia Seredni  
Liz Settle, RN  
Judy Seymour  
Vilma Seymour  
Paige Shannon, RN  
Sandeep Sharma  
Brittany Shaw  
Landis Shepherd, RN  
Laurie Shepherd, RN  
Kaavya Shetty  
Shreya Shetty  
Kenneth Shirley, LPC  
Brigitti Sicat, RPh  
Elise Sideris, MD  
Carlos Siekavizza-Robles  
Marcia Simmonds

Pali Singh  
Rupali Sinha  
Shrawan Sinha  
Sunil Sinha, MD  
Ali Skooti  
Virginia Slattum  
Kayla Smeltzer  
Catherine Smith, RN  
Charles Smith, MD  
Colleen Smith  
Craig Smith  
Cynthia Smith, RN  
Kay Smith, RN  
Lindley Smith, MD  
Reonna Smith  
Rodney Smith, MD  
Tessa Smith  
Melanie Snellings  
Spencer Snyder  
Megan Solinger  
Farshid Soltanian, DDS  
Nekki Soltanian  
Maggie Southwick  
Elizabeth Spencer, RN  
Nancy Spencer  
Parker Spencer  
Myron Spooner, MD  
Samantha Spradling  
Alison Spriggs  
Gabrielle Spurlock  
Patricia Spurzem, RN  
Peter Squire  
Sandra Starkey  
Henry Stewart, DDS  
Melinda Stewart, NP  
Carolyn Stiff  
Sarah Stinnett  
Kimberly (kim) Stotts, PT  
Kathryn Strickler, RN  
Alexander Sun  
Sihong Suy, MD  
Farshad Taghizadeh, DA  
Sandy Taito-Ipock  
Bryan Talbert  
Kimberly Talley  
Mary Talley

Anayancy Taormina  
Raheil Tarko  
Carol Taylor, RN  
Elvira Tedesco  
Joe Teefey  
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Robert Temps  
Ani Tetrault, RPh  
Sallie Thalhimer  
Kuriakose Thekkethala, MD  
Thirosha Thirunavukarasu  
Alma Thompson  
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Lauren Todd, RN  
Stephen Todd, DDS  
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Delmis Umana, MA  
Ashley Valencia  
Evelyn Valencia  
Nancy Valencia  
Scherra Valentine, CPhT  
Santa Valenzuela  
Ann Vargo  
Drake Varn  
Katie Vasco, MA  
Amanda Vaughan, DO  
Leroy Vaughan, MD  
Mark Vaughan, RPh  
Mallory Vauter, DA  
Stacie Vecchietti  
Meena Verma, RN  
Elizabeth (beth) Vetrovec, RN  
Rachel Villarroel  
Ngoc Vo  
Cynthia Vukmer  
Andy Wade, DDS  
Richard Walker, RN  
Susan Walker  
Deborah Waller  
Cheryl Walsh, RN  
Hudnall Ware, MD

Mark Warner, MD  
Quantrilla Watson  
William Way, DDS  
Ken Wayland  
Joanne Wellford, RN  
Verna Welshman  
Erica West, RN  
Donald Wheless, DDS  
Rachel Whisler  
Allison White, RPh  
Alyssa White  
John White, MD  
Patricia White  
David Whitehead, MD  
Kathy Whitten, RPh  
Jan Wiese  
Abigail Williams, RN  
Blaise Williams, PT  
Diamond Williams, MA  
Lori Williams  
Martika Williams  
Camille Willoughby  
Gary Witthoefft  
Robert Woltz  
Nathan Wong  
Christina Woodson  
Sarah Woody, MA  
Samuel Workman  
Isaac Wornom, MD  
Regina Yakubu  
David Yarmark  
Jennifer Yau, DA  
Ashley York Venable  
Jennifer Young, RN  
Mitch Young  
Susan Zamecnik, RN  
Joy Zeh  
Joseph James Zocco, MD  
Fadi Zrik, DA  
Nibal Zrik

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Janine Collins, Secretary

Frank Gorse, Treasurer

Betsy Beamer, President Elect

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Christy Ottaviano

Caitlin Powell

Janelle Waldron

Alexa Warner

# CrossOver Healthcare Ministry Staff

## Leadership

Julie Bilodeau – Executive Director

Mike Murchie, MD – Medical Director

Kathleen Bell, MSN, WHNP-BC — Director of Nursing

## Clinical Staff

Lizeth Barrientos — Bilingual Dental Assistant

Nicole Blackwell — Bilingual Pharmacy Technician

Karen Bosley — Bilingual Eye Technician

Jeanice Brown — EHR Coordinator,

Vivian Bruzzese, MD — Director of HIV Programs

Alex Chamberlain, MSW — Social Worker

Aidan Christian — Bilingual Patient Advocate

Millie Flinn — Bilingual TIPS Case Manager

Teresa Gonzalez — Bilingual Clinical Coordinator

Andrea Hague — Western Henrico Clinic Manager

Renee Hammel — Nurse Practitioner

Lyn Harding — Cowardin Clinic Manager/Chaplain

Rafy Luqa — Bilingual Patient Advocate

Marsha Miller, RN — Bilingual Staff Nurse

Guadalupe Molina, RN — Cowardin Nurse Manager

Andrew Pangraze — Bilingual Patient Advocate

Kerri Reed — Senior Programs Manager, Dental/Vision

Pilar Rivera — Bilingual Patient Advocate

Millie Rocha — Bilingual Patient Advocate

Tom Sakach, RN — HIV/TIPS Registered Nurse

Eleanor Sanchez — Bilingual Patient Advocate

Erika Sanzentenea — Bilingual Pharmacy Aide

Lisa Schaub, RDH — Staff Dental Hygienist

Molly Smith — Bilingual Vision Coordinator

Michelle Taylor — Senior Programs Manager, Medications

Schliqua Thompson, MSCC — Counseling Coordinator &

Bilingual Resident in Counseling

Karina Tovar — Bilingual Dental Assistant

Leo Ulashkin — Medications Associate

Gay White, MD — Staff Physician

## Health Education

Karen Bunn – Hispanic Health Education Coordinator

Marilyn Metzler, RN – Director of Health Education

## Administration

Amy Capistran — Communications Coordinator

Jackie Wornom Griggs — Volunteer Coordinator

Rachel Payne — Administrative Coordinator

Berny Snyder — Outcomes Coordinator

Lynn Williams — Development Manager

Alexandra Witt — Grants Coordinator

# CROSSOVER

## Healthcare Ministry

COMPASSIONATE HEALTHCARE FOR PEOPLE IN NEED

### Our Mission

We are called to provide healthcare, promote wellness and connect community talents and resources with people in need in the name of Jesus Christ.

### Our Vision

A healthy, vibrant community where every person is restored by the compassionate, healing love of God.

### Our Values

#### Compassion

Reaching out in love with kindness and respect, we listen, assess need, and provide hope and guidance.

#### Integrity

Being honest and trustworthy, we create a safe environment where we are all good stewards of Ministry resources.

#### Servant Leadership

Creating unity with humility through teamwork, we help, encourage, and affirm one another.

#### CrossOver

##### Administrative Offices

8600 Quioccasin Road, Suite 102  
Richmond, VA 23229  
804-422-2600

#### CrossOver

##### Downtown

108 Cowardin Ave.  
Richmond, VA 23224  
804-233-5016

#### CrossOver

##### Western Henrico

8600 Quioccasin Road, Suite 105  
Richmond, VA 23229  
804-622-0803

[www.crossoverministry.org](http://www.crossoverministry.org)